

## **Introduction**

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## **Introduction**

The following guidelines detail ways in which the data collected within each country or culture in multinational, multicultural, or multiregional surveys, which we refer to as a '3MC' surveys, must be processed (i.e., coded, captured, edited). Although these processing steps tend to be sequential, they may also have an iterative flow. Regarding the survey lifecycle more generally, data processing does not have to wait until all the data have been collected; some of these processing steps can, and possibly should, be taken prior to or concurrent with data collection. The flow involved in processing the survey data may also differ between paper-and-pencil (PAPI) and computer-assisted (CAPI) questionnaires. In computer-assisted surveys, capturing the data, performing edit checks, and building data files should, at least part occur automatically while the data are being collected. In doing so, some effort may be eliminated. The data processing effort, as well as the costs associated with that decision, should be considered when determining the mode of data collection. See [Study Design and Organizational Structure](#), [Instrument Technical Design](#), [Data Collection: General Considerations](#), [Data Collection: Face-to-Face Surveys](#), [Data Collection: Telephone Surveys](#), and [Data Collection: Self-Administered Surveys](#) for more details.

After processing, the data from each country can be harmonized with those from other countries (see [Data Harmonization](#)). The calculation of outcome rates and statistical adjustments (i.e., missing value imputation, survey weight creation, variance estimation) can be performed, as described in these guidelines. Finally, the data should be disseminated as an integrated cross-cultural dataset (see [Data Dissemination](#)). Substantive analyses can be performed on the disseminated dataset (See [Statistical Analysis](#)).

Processing and adjustment activities often are not given adequate attention. This is unfortunate, because costly errors still occur after the data have been collected. Just as interviewers may introduce measurement error, data processing operators (e.g., coders, keyers) may potentially introduce processing error, sometimes systematically. Often, only a few errors are responsible for the majority of changes in the estimates. To lessen effort and minimize error, checks should be performed throughout the field period, while the respondent is still available, rather than waiting until the end of data collection. The burden of programming and checking should not be underestimated.

These guidelines are broken down into Data Processing steps ([Guidelines 1, 2, and 3](#)) and Statistical Adjustment steps ([Guidelines 4, 5, 6, and 7](#)). The Quality and Documentation steps ([Guidelines 8 and 9](#)) are applicable to both. Please note that this chapter assumes that the reader has a basic understanding of statistics and has experience in survey data

management and analysis. Please refer to [Further Reading](#) or an introductory statistics textbook if a statistics refresh needed.

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## Guidelines

### A. Data Processing

**Goal:** To code and capture data from their raw state to an edited data file that can be (1) used within the survey organization for quality assessment of the survey implementation and (2) harmonized with other countries' data files in preparation for statistical adjustment, dissemination, and eventually substantive research.

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#### 1. Use coding to classify survey responses into categories with associated numeric values.

##### *Rationale*

To statistically analyze survey responses, they must be transformed into numeric form; this is done by coding. Coding is both a summarization process and a translation process. All responses to a particular survey item need to be summed into a discrete number of categories. When the survey item is closed-ended (such as the response options in a 'Strongly Agree/Agree/Neither Agree nor Disagree/Disagree/Strongly Disagree' scale), the number of categories is explicitly defined—five categories for a five-point scale. Any closed-ended questions ideally will have precoded response categories—that is, their numeric codes will have been defined prior to the start of data collection. (Following coding, further transformation may occur to the coded data, such as reordering scales or collapsing categories with low cell counts for dissemination in order to protect respondent confidentiality.) When the survey item is open-ended, the number of categories is not obvious, and should be determined via coding to the analytic purpose of that survey item. Coding is a translation process because the responses must be mapped to categories and non-numeric category descriptions must be mapped to numeric values. It is possible to analyze non-numeric categorical data, but numeric codes are preferable because most statistical software is designed for numeric values.

Many code structures, also known as code frames, are defined during questionnaire and instrument development ([Instrument Technical Design](#)); upon collecting the data, they are revisited and possibly revised. However, codes cannot be fully defined before data collection for some items, and, for example, some open-ended questions may be entirely coded after data collection, or may have their code structures revised during data collection to account for answers that do not fit into the existing code frame. Data quality, in these situations, depends partly upon the interviewer recording of the information provided by the respondent and partly upon the coder's ability to distinguish among coding categories and to assign the appropriate numeric value.

It should be noted that studies may have data sources other than questionnaires which require coding. Such sources could include visual images/recordings, audio recordings, and samples of physical materials and biomeasures (e.g., soil, saliva, blood).

##### *Procedural steps*

The creation of code frames for open-ended questions in some areas follows the same principles as the creation of closed-ended questions. However, there are some important differences between the two processes. The guidelines below are divided into 1) items that apply to both open- and closed-ended questions, 2) to open-ended only, and 3) to closed-ended only. It is important to note that there are forms of questions that fall between closed and open-ended questions (e.g., numerical open-ended questions, such as "how many times did you do X," or a question that has closed-ended response options with an "Other—specify:" option).

***For both closed- and open-ended questions:***

- 1.1 Whenever possible and appropriate, take advantage of established coding schemes . This is true for both open-ended and closed-ended questions, though the development of open-ended code frames is often further refined and adapted for the particular research questions of the study. See [Guideline 1.8](#) for more details.
- 1.2 Design each code frame to have the following attributes :
  - 1.2.1 Unique numeric values and text labels. No number or text label should be used twice.
  - 1.2.2 A code number for each possible response category (remember to include code numbers for item-misclassification data—e.g., 'Don't Know,' 'Refused,' and 'Not Applicable').
  - 1.2.3 Mutually exclusive response categories for each variable (e.g. 'Full-time,' 'Part-time,' and 'Self-employed' are mutually exclusive, but 'Full-time' and 'Part-time' are not mutually exclusive).
  - 1.2.4 The appropriate number of categories to meet the analytic purpose (see [Questionnaire Design](#)).
  - 1.2.5 When using hierarchical code structures, have the first character represent the main coding category, subsequent characters representing subcategories . For example, the International Standard Classification of Occupations (ISCO) code is structured as 4 digits, with left-to-right as Major group, Sub-major group, Minor group, and Unit group. The occupation 'data entry clerk' is 4132. Major group = Clerical support workers (4), Sub-major group = General and keyboard clerks (41), Minor group = Keyboard operators (413), and Unit group = Data entry clerk (4132) .
- 1.3 Determine which variables should have codes that are standardized across countries and which could have country-specific codes. This decision needs to be communicated between the coordinating center and survey organizations. Decide how these codes will be reconciled once the data are harmonized. See also [Data Harmonization](#).
- 1.4 Document codes in a data dictionary. There should be a data dictionary entry for each survey item (see [Instructions for Technical Design](#) for examples of a data dictionary entry). Each entry should contain the following information:
  - 1.4.1 Variable ID, name, and label.
  - 1.4.2 Data format.
  - 1.4.3 Response options and associated code numbers.
  - 1.4.4 Universe statements.
  - 1.4.5 Interviewer and respondent instructions.
- 1.5 Building upon the data dictionary, develop a codebook that summarizes how the survey responses are associated with all of the data. The codebook includes metadata on the survey items, such as the question text and raw frequency of responses. This document can be used to facilitate quality control .
- 1.6 Test the instrument prior to data collection/data entry to catch any missing or improperly specified data. Test the instrument at data entry, as well as when reviewing the data produced. Sometimes a data entry application will accept a value, but the data are not stored properly. Look for:
  - 1.6.1 Missing categories.

1.6.2 Incorrect value limits (e.g. variable on weight in pounds only accepts values 1000 or below).

1.6.3 Improperly specified data structure such as:

- Character vs. numeric field consistency.
- Field size (e.g., name field only holds 15 characters and names collected are longer than 15 characters).

1.6.4 Entirely null variables, indicating instrument logic is omitting the question.

***For open-ended questions:***

The following example from the telephone study Survey of Consumers (SCA) 2012 will be used to illustrate concepts pertaining to open-ended coding :

*A2. We are interested in how people are getting along financially these days. Would you say that you (and your family living there) are better off or worse off financially than you were a year ago?*

1. BETTER NOW
3. SAME
5. WORSE NOW
8. DK
9. NA

*A2a. Why do you say so? (Are there any other reasons?)*

The open-ended responses to A2a were coded into numeric categories representing reasons the respondent felt better or worse off. See [Appendix A](#) for a full code frame of this example question.

1.7 There are standard code frames that are used internationally to create comparable data. These should be used where relevant. For example, for occupation coding there is the International Standard Classification of Occupations (ISCO).

1.8 The creation of new code frames for open-ended questions is a challenging and important part of data processing. It is said that “coding is analysis”. The concepts and analytic items for coding open-ended data are established from previous research, defined by the research goal, and discovered by coding the data. While code frames from previous studies may be used as a base, it is important to approach coding text without bias.

1.8.1 It is common to use pretest data to establish a code frame for the rest of the study. However, it is rare that a pretest will have enough responses to develop a fully robust frame. Often, further modifications may be necessary.

1.8.2 Some studies have a separate, later release for open-ended coded data to allow for the extra time needed for processing.

1.9 Open-ended responses are converted to quantitative data by assessing the presence and/or frequency of words or phrases. These words or phrases are selected because they represent concepts that are of interest to the researcher.

1.9.1 For example, the open-ended response to the example A2a “*I’m better off because I got a raise this year*” would be coded to “10. Better pay”.

1.9.2 It is important to consider the context of the entire response, as there are ways context can affect how a response is interpreted.

- In the example A2a, the response “higher interest rates” is a code for both the 'better off' (code number 54) and 'worse off' (code number 55) reasons (see [Appendix A](#) for the full code frame ): in some contexts higher interest rates would benefit a respondent, such as for investments, but in another context, high interest rates might mean that the respondent will owe more on their loans. The entire response must be read to understand if the respondent sees higher interest rates as a benefit or a detriment.
- A respondent doesn't have an answer prepared in advance. They are thinking through their answer as they respond, and may discount or revise previous statements as they answer. In the above example, the respondent may have an answer to A2a such as “*Well, gas prices have gone down and that has helped the cost of driving to work, but on the other hand my landlord raised the rent and my wife's hours on her job so overall we're worse off.*” In this example, the respondent has discarded their 'better off' response and decided they are 'worse off.' This is less prevalent in a written open-ended response, but it can also occur there as well.

1.9.3 Multiple words or phrases may be coded under the same code. In the example, the SCA would code responses mentioning “*raise in wages or salary on present job, promotions, higher commissions, change to a higher paying job (include Armed Forces induction or discharge) (Any family member who gets a raise is coded 10); increased tips, bonuses*” to “10. Better Pay” .

1.9.4 At the same time, one open-ended response may have multiple codes assigned to it. For example, the response “*My wife started working when our child started kindergarten. Also, my grandmother passed away and I received some money as inheritance which helped us.*” could be assigned both codes “12. More work, hence more income” and “13. Increased contributions from outside FU.” If coding a response for multiple items, the data may be structured similar to how a closed-ended “select all that apply” question would be. See [Guideline 1.16.1](#) for more information on how data of this type are often structured.

1.9.5 Different disciplines may create different but equally valid code frames . For example, in the text “*There is just no place in this country for illegal immigrants. Round them up and send those criminals back to where they came from,*” a researcher interested in public policy may create the code 'immigration issues' for this response while another researcher interested in racial issues might create the code 'xenophobia.'

1.10 A good code frame starts with a good survey question. A poor survey question will result in responses that are unclear, confusing, or off-topic. When writing an open-ended question, it is important to consider:

1.10.1 Are you asking a question the respondent will understand and know the answer to?

1.10.2 Does the question need to be open-ended? If the purpose of the question is to capture specific category interest, then an open-ended format may not be necessary.

- For example, one study may be interested in tracking major purchases, and would ask about each item separately, “1. Do you own a boat, yes or no?”, “2. Do you own a second home, yes or no?”, etc. A study, researching people's plans for a major purchase, may want to have it open-ended in order to capture items the researchers hadn't considered. In the first example, the researchers are interested in learning how many people own boats and second homes whereas in the second example, the researchers are interested in learning what items people want, which may be a boat or a second home.

1.10.3 See [Questionnaire Design](#) for more details on writing open-ended questions.

1.11 Ultimately, each of the coded items should themselves represent overall concepts that are of research interest. For example, a study (as cited in ) on British Muslim girls conducted by Basit in 2003 coded interview data into major categories that clustered into 6 themes. One major theme was “identity,” its subcategories being “ethnicity,” “language,” and “religion.” The relationship between these concepts can also be analyzed through relational analysis.

- 1.12 The process of creating the code frame should be iterative. Every time a response is coded, it should be compared with all those responses that have already been assigned that code. This ensures consistent coding and allows refinement of the codes. This is known as “constant comparison” .
- 1.12.1 This entire process should itself be repeated to refine and improve the code frame. In the second (or etc.) cycle, categories may be dropped, combined, or relabeled .
- 1.13 For interviewer-administered surveys, once a code frame is established, decide if the responses will be coded in the field by the interviewer or by a trained coder after the case is complete.
- 1.13.1 These techniques can be combined: answers can be field-coded and later verified by a trained coder. This can cut down on the cost of having an entirely separate and additional coding process.
- 1.13.2 If the coding is complex or has many categories, it is best to use a trained coder who can take the time to properly code the responses. It is important that field-coding not interrupt the 'flow' of the interview.
- 1.14 Consider providing users with both coded data and the raw (but de-identified) open-ended responses so that they can conduct their own content analysis.

***For closed-ended questions:***

- 1.15 Use consistent codes across survey items . For example:
- 1.15.1 A 'Strongly Agree/Agree/Neither Agree nor Disagree/Disagree/Strongly Disagree' scale would always have the values ranging from 1 = Strongly Agree to 5 = Strongly Disagree.
- 1.15.2 A 'Yes/No' item would always have the values 1 = Yes and 5 = No (see [Instrument Technical Design](#) for explanation of this coding convention).
- 1.15.3 Item-missing data from refusal would always have the values of 9 (or if two-digit code numbers, the values of 99; etc.).
- 1.16 Be aware how data structure varies across survey software.
- 1.16.1 'Select all that apply' questions can come in a variety of formats. Some software produces a variable for each category and data contains a binary 'yes/no,' indicating whether or not the item was selected; while other software produces a variable for the total number of responses, with the first variable containing the value for the first item mentioned, the second variable containing the value of the second item mentioned, and so on. For example:

*Question:*

*Which of the following items do you own? Select all that apply.*

1. Laptop
2. Cell phone
3. Tablet

*Each category has a variable. Data indicates 1=Selected, 0=Not selected.*

ID	CATEGORY_1 (laptop)	CATEGORY_2 (cell phone)	CATEGORY_3 (tablet)

1000	0	1	0
2000	1	1	0
3000	1	1	1

*Each selection has a variable. Data indicates what survey item was selected first, second, third.*

ID	SELECTION_1	SELECTION_2	SELECTION_3
1000	2=Cell phone		
2000	1=Laptop	2=Cell phone	
3000	1=Laptop	3=Tablet	2=Cell phone

1.16.2 Repeating question groups, used for asking a block of questions that repeat for distinct events/items have a variety of formats. Some software produces a wide file with repeating columns for each group, others produce a row for each event/item. For example:

*Questions:*

*A1. Could you estimate the date of your [most/next most] recent hospitalization?*

*A2. What was the most immediate reason that led to your visit on [DATE]?*

*1. Chest pain*

*2. Shortness of breath/difficulty breathing*

*3. Physical injury (sprain, break, bleeding)*

*4. Other*

*Data structure is wide, repeating columns for each group:*

id	numvisits	date_1	reason_1	date_2	reason_2	date_3	reason_3
1000	2	3/15/2015	1	12/3/2015	2		
2000	1	5/17/2015	3				
3000	3	6/21/2015	2	8/13/2015	2	11/7/2015	2

*Data structure is long, repeating rows for each event/item:*

id	visitnum	date	reason
1000	1	3/15/2015	1
1000	2	12/3/2015	2
2000	1	5/17/2015	3
3000	1	6/21/2015	2



3000	2	8/13/2015	2
3000	3	11/7/2015	2

1.16.3 Data may need to be transformed to meet the analytic purpose.

### ***Lessons learned***

- 1.1 Data are often recoded and transformed in post-processing. It is important to budget this time and expense study.

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## **2. Decide how coding and data capture will be conducted and monitored.**

### ***Rationale***

The methods used to create coded data will vary depending on several factors. One of the major factors that determine coding is the mode of data collection. All surveys require coding to classify responses. However, a paper instrument requires a separate process (data capture) to convert the physical survey into a digital data file, whereas a computer instrument may only need open-ended responses to be coded.

When using a paper-and pencil-questionnaire (PAPI), it is important to capture all data provided, even when skip patterns are not followed correctly. Develop a protocol to handle errors when editing the data (see [Guideline 3](#) below).

It is also important to capture information other than the survey data, such as the information from the coversheet, household observations, and interview details (e.g., date, time, and length of the interview), for each sample element. These data will aid in monitoring, evaluating, and potentially improving the data collection process. There are alternatives to manual keying, such as optical character recognition (ICR) (commonly known as 'scanning'), magnetic character recognition (MCR), voice recognition entry (VRE), and touchtone data entry (TDE).

The resources available will often dictate how data capture will be conducted. The data from all countries may be collected at a single location (typically the coordinating center), or it may be conducted by each country individually and consolidated afterward.

The decisions for how coding will be monitored are also affected by these factors. Some method of monitoring is important to ensure data quality. Even computerized questionnaires require monitoring for errors.

### ***Procedural steps***

- 2.1 Determine how data capture will occur. This may vary across countries depending on their respective amount of funding, resource availability, infrastructure constraints, and cultural feasibility. When country-specific adaptations are necessary, it is important to establish a data capture monitoring system that ensures comparability across countries.
- 2.2 Design the coding harmonization strategies needed for the data to achieve comparability across countries. For more information, see [Data Harmonization](#).
- 2.3 Design the data entry software to maintain the question order and measurement units of the paper survey. In the case of mixed-mode studies, it may also be necessary to reconcile differences between the data captured via different modes. The primary goal should be to make data entry a simple and logical process, but maintaining consistency between the two modes is also important.



- 2.3.1 For paper surveys, decide whether or not to program the software to allow the keyer to ignore errors filling out the form (e.g. when the skip pattern was not correctly followed). The decision depends on whether it is of interest to capture these errors.
- 2.3.2 Consider distributing a data entry shell to all study site countries that are using PAPI in a 3MC survey to facilitate data harmonization.
- 2.4 Depending on resource availability, as well as the data being collected, consider centralized coding vs. decentralized coding. Centralized coding occurs at one location, typically the coordinating organization. Decentralized coding applies to situations where each individual country conducts its own coding prior to the data being combined, as well as situations where coders from one organization work in multiple locations, such as their own homes. Keep in mind that:
- 2.4.1 Supervisory control is easier with centralized coding. This often results in higher inter-coder reliability ([Appendix B](#)).
- 2.4.2 Centralized coding typically involves fewer coders, with each coder having a larger workload. The larger workload can result in a higher coder design effect (see [Appendix C](#)). Training is key to reducing this effect.
- 2.4.3 Decentralized coding often occurs when administrative data such as hospital records are collected and then combined into a single data source. Different hospitals and clinics may have variation in their coding procedures. It is important to consider the caliber of the various sources of data, and it should be recognized that some recoding of such data may be required.
- 2.5 Properly train coders on the study's coding design, and periodically assess their abilities. This ensures that coders have equivalent coding abilities and that coding is consistent, which reduces coder design effect.
- 2.6 Endeavor to control manual coding by using independent, rather than dependent, verification.
- 2.6.1 In independent verification, two coders code all responses separately. Discrepancies are handled with a computer or an adjudicator.
- 2.6.2 Independent verification is more costly than dependent verification, but is more reliable.
- 2.6.3 Independent verification reduces the likelihood of under-detection of errors.
- 2.6.4 Independent verification also reduces coding errors:
- The likelihood of two or three coders independently assigning the same erroneous code is small.
  - However, independent verification is not foolproof, especially if the coders are not properly trained and monitored.
- 2.6.5 In dependent verification, the first coder codes responses, and a second coder verifies them and makes changes to any codes they deem erroneous, meaning the verifier has access to the initial outcome and any detected errors.
- 2.6.6 A survey can use both independent and dependent verification to offset cost. Consider using independent verification for key items that are difficult to code (such as occupation coding) and dependent verification for other items that are more straightforward, such as a 'strongly agree' to 'strongly disagree' scale.
- 2.6.7 Strive to verify 100% of the data entry (see [Appendix D](#)).
- 2.6.8 Look for the following keyer errors:

- Wrong column/field.
- Corrected/modified (misspelled) responses.
- Be especially cautious about correctly coding the first character of hierarchical code structures, because errors at the higher levels are usually more serious.
  - For example, the code is structured as 4 digits, with left to right as Major group, Sub-major group, Minor group, and Unit group. The occupation 'data entry clerk' is 4132, whereas 5132 is the code for 'bartenders'.

## 2.7 Consider automated alternatives to key entry, including :

- 2.7.1 Optical character recognition (OCR) to read machine-generated characters.
- 2.7.2 Intelligent character recognition (ICR), commonly known as scanning, to interpret handwriting.
- 2.7.3 Mark character recognition (MCR) to detect markings (i.e., bubbles).
- 2.7.4 Voice recognition entry (VRE) to automatically transcribe oral responses.
- 2.7.5 Touchtone data entry (TDE) to interpret numbers pressed on a telephone keypad.

## 2.8 When using automated coding systems:

- 2.8.1 Decide between using exact matching, which results in less error but also fewer assignments, or inexact matching, which has the opposite outcome.
- 2.8.2 Check for any responses that are left uncoded and manually code them.
- 2.8.3 Frequently recalibrate and configure scanning equipment to minimize the frequency with which the system misreads information (e.g., with OCR).
- 2.8.4 Store the code structure as a dictionary database with alternative descriptions, so a realistic response can be handled.

## 2.9 Evaluate the coding process.

- 2.9.1 For manual keying: collect and monitor paradata on coding and verification (such as error rates) at the variable, code number, and coder level.
- 2.9.2 For automated coding: collect paradata on the scanning operation (such as rejects and substitutes) by character and by machine.
- 2.9.3 Assess the reliability of coding.
  - A common way to calculate reliability of a code is to compute the inter-coder reliability, or Cohen's kappa (i.e., a statistical measure that accounts for chance). Kappa is most informative when there are a small number of coding categories (see [Appendix B](#) for the formula for kappa).
  - If the reliability is less than what is specified as acceptable, provide additional coder training and consider revising the coding frame.
  - Consider revising the code if the original code is not reliable.

## 2.10 Flag any concerns from keyers or errors from the automated system for expert review at a later time, during editing (see [Guideline 3](#) below). Errors should not hinder the performance of the keyers or halt automated coding.

## *Lessons learned*

- 2.1 Although using a comprehensive data dictionary for automated coding generally results in less manual coding, expanding the dictionary does not always mean more accuracy. Additions to a data dictionary or coding reference file can lessen the automated coding software's ability to exactly match and assign code numbers to the responses, resulting in more manual coding. The Canadian Census of Population and Housing in 1991 updated their reference file not only to add items, but also to remove phrases that were generating errors.
- 2.2 With automatic coding, consider the effort made in revising the codes in relation to the automation gained. A data dictionary for one of the Swedish household expenditure surveys was updated 17 times, increasing in size from 1459 to 4230 descriptions. The third update (containing 1760 descriptions) allowed 67% of the data to be automatically coded, while later versions of the data dictionary could only code up to 73% of the responses—down from only 6% after 14 additional updates.
- 2.3 Those with prior experience coding survey data may not always be the best people to code data on a particular survey. Substantive knowledge may also be necessary when selecting coders, depending on the complexity of the survey items. For example, the World Mental Health Survey employs coders who are psychologists or psychiatrists in order to diagnose verbatim responses.
- 2.4 Coding errors are not trivial; they can systematically alter results and damage the accuracy of estimates.
- 2.5 A computerized instrument does not prevent data errors. For example, if the instrument has incorrect skip logic or improper specification to columns, data will be lost or truncated.
- 2.6 Many established 3MC surveys are partly or wholly paper-and-pencil based, making data entry necessary. These studies vary somewhat in the details, typically, each participating country is responsible for entering and cleaning its own data, a supervisor or data manager checks questionnaires before data entry occurs, and some percentage of questionnaires are double-entered. Whatever protocol is used, it is important to fully document the data entry process. The following are examples of data entry strategies for studies that were partially or entirely paper-and-pencil:
  - 2.6.1 Round 6 of the ESS used a paper-and-pencil instrument. Each participating country was responsible for entering, checking, and cleaning its own data. The project utilized a data-entry template which outlined the variable names and data types required but allowed each country to have its own questions or codes. The data was reviewed by the core partner data managers and the Afrobarometer data manager. Data cross-checks were performed on a regular basis. Either rolling data entry or batch data entry was employed at the discretion of the data manager. A minimum of 25% of all questionnaires was double-entered.
  - 2.6.2 In the [Asian Barometer](#), another pencil-and-paper survey, quality checks are implemented at every step. Data cleaning involves checks for illegal and logically inconsistent values. A minimum of twenty percent of the data are entered twice by independent teams.
  - 2.6.3 Round 5 of the ESS was administered as either a pencil-and-paper or a computer-assisted survey, depending on each country's resources. National coordinators were responsible for entering and cleaning their own data and documenting their cleaning procedures before submitting the data to the ESS Archive. Files were further scrutinized for content and consistency once uploaded to the ESS Archive.
  - 2.6.4 The LSMS is also pencil-and-paper, and each participating country is responsible for its own data editing and cleaning. Data entry operators enter the data into a specially designed program after each of the two rounds of the LSMS. Each country uses computers with specially designed software to check for accuracy, consistency, and missing data. Further data cleaning is performed by the data manager.

2.6.5 The World Mental Health Survey can be administered as either a pencil-and-paper or a computer-assisted survey, depending on each country's resources. Data from pencil-and-paper versions of the interview are entered manually with a data entry program designed by the WMH Data Collection Coordination Center. Computer-assisted versions, by nature, are automated. Guidelines require all completed pencil-and-paper interviews to be edited for legibility, missing data, and reporting standards by specially trained editors. In the majority of participating countries, followups are done on questionnaires with errors. Independent double coding is recommended, but keying-acceptance sampling (ranging from 10% to 20%) is allowed and used by the majority of the participating countries to evaluate keying errors. Standard coding schemes and procedures are given to all participating countries. Ten percent double coding is required. Clean datasets, checked for errors such as blank or missing variables, out-of-range responses, and consistency checks, are required for all participating countries.

- 2.7 Data entry software ranges from simple spreadsheets to sophisticated applications with built-in edit checks. If possible, a standardized set of tools should be used across countries to meet quality standards. Consider the use of publicly available software if cost is a concern. For instance, the U.S. Census Bureau has a data entry application, *CSPro*, that is available without cost. *CSPro* is a software package for entering, editing, tabulating, and disseminating census or other survey data. *CSPro* was the recommended data entry program for the Afrobarometer Round 4.
- 2.8 Sophisticated data entry software will help the staff keying the data by, for example, accounting for skip patterns in the questionnaire. Having this level of sophistication will likely reduce entry errors but also cost substantially more to program and to test properly.
- 2.9 Often, the same individual(s) creates many of the entry errors (often on the same variables). By limiting the number of individuals who perform data entry, it is easier to isolate potential problems and to offer appropriate followup training.

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### **3. Edit the data to check for errors throughout the survey lifecycle.**

#### ***Rationale***

Cleaning the data (i.e., correcting errors) is the primary purpose of editing, but editing can also provide information about data quality (e.g., exposing where interviewers or respondents may have difficulty performing their roles) and provide improvements to future surveys (e.g., revealing where a particular design decision may be a source of error).

Editing can be defined as two phases: 1) identification, followed by 2) correction. Editing can occur at various points in the survey lifecycle. Incorporating editing procedures prior to and during data collection is a better allocation of resources than only after data collection. For example, in computer-assisted surveys, the application can notify the interviewers (or respondents, if self-administered) of inconsistent or implausible responses. This gives interviewers/respondents a chance to review, clarify, or correct their answers. Prior to data capture, survey organizations can manually look for obvious errors, such as skipped questions or extraneous marks on a form. Then, during data capture, editing software can be used to check for errors at both the variable and case level.

#### ***Procedural steps***

- 3.1 Program computer-assisted applications to aid in the editing process during both data collection and data processing tasks. For example, in a computer-assisted personal interview (CAPI) instrument, an age value of 23 would prompt the interviewer to confirm the value and then reenter it as perhaps 23 or 33. It may also be coded as 'missing' if a reasonable estimate cannot be made. See [Instrument Technical Design](#) for further discussion of instrument programming.

- 3.1.1 Limit programming computer-assisted data capture applications to only the most important edits so as not to increase the length of the survey or to disrupt the interview/data entry .
- 3.1.2 Decide if the edit check is a soft check or hard check. A soft check asks for the value to be confirmed before the survey progress with the original value. A hard check does not allow the survey to progress until an acceptable value is entered. A survey will often have both soft and hard checks. Limit the number of hard checks to only crucial items.
- 3.1.3 If the interviewer/keyer chooses to retain the original value after the edit check, program the application to allow for a comment to be written about that decision. These comments can prevent erroneous editing.
- 3.2 Create editing decision rules both during and after data collection (see , , , and ). Rules can include:
  - 3.2.1 Developing systematic protocols to resolve:
    - Wild values (e.g., out-of-range responses, unspecified response categories, etc.).
    - Implausible values (e.g., extremely high or low values).
    - Imbalance values (e.g., subcategories that do not sum to the aggregate).
    - Inconsistent values (e.g., parents' ages that are not reasonably higher than their children's, males than pregnancies, etc.).
    - Entirely blank variables.
  - 3.2.2 For paper-and-pencil instruments in particular, deciding how to resolve :
    - Single-response variables with many response values.
    - Illegible responses.
    - Markings outside the response check box.
    - Crossed-out, but still legible, responses.
    - Added response categories (e.g., 'None,' 'Not Applicable,' 'Refused,' etc.).
    - Incorrect skip patterns.
  - 3.2.3 Comparing the current data to data from prior waves or to that from related respondents, when applicable.
  - 3.2.4 Verifying the correct number of digits for numeric variables.
  - 3.2.5 Setting a minimum number of items filled to be considered a complete interview (including item-missing data on key variables).
  - 3.2.6 Confirming the proper flow of skip patterns.
  - 3.2.7 Flagging omitted or duplicated records.
  - 3.2.8 Ensuring a unique identification number for every sample element, as well as a unique identification number for each interviewer.
- 3.3 Establish decision rules as to whether the potential errors should be accepted as correct, changed to another value, or flagged for further investigation .
  - 3.3.1 Follow up on the suspicious values only if they could seriously affect the estimates, weighing the costs and logistics of recontacting the respondent .
- 3.4 Editing software may not be efficient in small surveys, but it is critical in large surveys .

- 3.5 Create a flag for indicating that a change has been made to the collected data, and keep an unedited dataset in addition to the corrected dataset. The latter will help decide whether the editing process adds value. If unedited data are not kept, it is truly impossible to establish whether or not improvements have been made.
- 3.6 Assess a random sample of each interviewer's completed questionnaires by examining the captured data. For the use of skip patterns and the frequency of item-missing data to see if any interviewers need additional training in navigating the instrument or probing for complete answers.
- 3.7 Consider using logical imputation when appropriate:
  - 3.7.1 Logical imputation is the process of eliminating item-missing data by reviewing data the respondent provided in prior waves or in other items within the same questionnaire and then adding the logical value.
  - 3.7.2 For example, if a series of questions regarding the number of drinks of beer, wine, and hard alcohol consumed in the past week all have values, but the final question in the series regarding the sum of drinks consumed in the past week is blank, then the total number of drinks can be logically imputed by adding values from the individual beer, wine, and hard alcohol items.
  - 3.7.3 Note that this is not a statistical technique; values are deduced through reasoning. Be aware of the danger of creating systematic error by using such logic.
- 3.8 Collect paradata on the editing process, so that it can gradually be improved and made less costly (see example in [Guideline 8](#) and [Guideline 9](#)).

### ***Lessons learned***

- 3.1 Overediting may delay the release of the dataset, reduce its relevance to users, and be extremely expensive and costly. A lot of editing is not cost-effective. Make selective editing decisions based on the importance of the element or variable, the severity of the error, the costs of further investigation, and the effects of changes in estimates. Often, the level of detail required for any variable(s) depends strongly on the funding sources and purpose of the estimates. These considerations should be balanced with the other needs of the study. The time and money saved by implementing selective editing can be redirected to other processing steps or to other tasks in the survey lifecycle.
- 3.2 Editing must be a well-organized process; if it is not, ongoing changes to the data may actually reduce the quality of the data. Identify fields involved in the most failed edits and repair them first.

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## **B. Statistical Adjustment**

**Goal:** To improve estimates of target population parameters based on sample survey data.

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### **4. Use disposition codes and calculate outcome rates based on established, cited survey research standards**

#### ***Rationale***

Response rates are one indication of survey quality, and can also be used to adjust survey estimates to help correct for nonresponse bias. Therefore, reporting response rates and other outcome rates based on an established survey research standard is an important part of dissemination and publication (see [Data Dissemination](#) for additional discussion). Additionally, outcome rates often serve as indicators of a survey organization's general performance.

## ***Procedural steps***

- 4.1 Have the coordinating center provide a list of specific disposition codes and a clear description of how to classify all sample elements during the field period (using temporary disposition codes) and at the end of the period (using final disposition codes). These disposition codes will allow the standardization of outcome rate calculations across countries.
  - 4.1.1 Generally, disposition codes identify elements as a completed interview or a non-interview. Non-interviews are further subdivided depending upon whether the sample element is eligible or ineligible to participate in the study. For surveys where sample elements are people, ineligible non-interviews might include the respondent being deceased, the housing unit being unoccupied, or the respondent having emigrated outside of the boundaries of the study area. Eligible non-interviews include refusal to participate, noncontacts, and other outcomes defined by the study.
  - 4.1.2 Disposition codes are mutually exclusive, and while each sample element may be assigned a number during the field period, ultimately it will be assigned *only one* final disposition code.
- 4.2 Based on an established survey research standard, assign all sample elements into mutually exclusive and exhaustive categories and calculate response rates.
  - 4.2.1 Assigning elements into predetermined final categories makes it possible to recalculate each country's response rate in a standard way for comparison across countries, as appropriate.
  - 4.2.2 The World Association for Public Opinion Research (WAPOR)/ AAPOR provides one example of an established survey research standard.
    - According to WAPOR/AAPOR's "Standard Definitions of Final Dispositions of Case Codes and Outcome Rates for Surveys," there are four main response rate components: Interviews, Non-interviews—Eligible, Non-interviews—Unknown Eligibility, and Non-interviews—Ineligible.
    - WAPOR/AAPOR defines six separate response rates (RR1–RR6) :
      - Response rates ending in odd numbers (i.e., RR1, RR3, and RR5) do not consider partially-completed interviews to be interviews. Response rates ending in even numbers (i.e., RR2, RR4, and RR6) consider partially-completed interviews to be interviews.
      - RR1 and RR2 assume that all sample elements of unknown eligibility are eligible.
      - RR3 and RR4 estimate the percentage of elements of unknown eligibility that are actually eligible.
      - RR5 and RR6 assume that all elements of unknown eligibility are ineligible.
    - Appendices D–G in [Data Collection: General Considerations](#) contain a description of disposition codes and templates for calculating response rates from the AAPOR.
- 4.3 Based on an established survey research standard, calculate other important outcome rates such as contact rate, cooperation rate, and refusal rate.
  - 4.3.1 There are many different industry standards available. WAPOR/AAPOR's outcome rate calculations provide an example of one such standard. Another has been developed by Statistics Canada.

## ***Lessons learned***

- 4.1 Ensure that each disposition code is clearly described and reviewed during each participating country's initial training. Countries may not be familiar with the specified disposition codes or the response rate terminology. As another check, consider obtaining contact attempt records from each country early in the data collection period in order to ensure that all countries are correctly identifying different outcomes and understand the difference between temporary and final disposition codes. Implement all disposition codes according to the study requirements.



- 4.2 Standardize the specific disposition codes as much as possible across all participating countries. However, recognize that some special country-specific disposition codes may need to be created to adequately describe the situation. For example, since best practice suggests allowing the sample design to differ across countries, different disposition codes regarding ineligible elements may need to be created for certain countries.

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## 5. Develop survey weights for each interviewed element on the sampling frame.

### *Rationale*

Depending on the quality of the sampling frame, sample design, and patterns of unit nonresponse, the distribution of groups of observations in a survey dataset may be quite different from the distribution in the survey population. To correct for these differences, sampling statisticians create weights to reduce the sampling bias of the estimates and to compensate for noncoverage and unit nonresponse. An overall survey weight for each interviewed element typically contains three adjustments: 1) a base weight to adjust for unequal probabilities of selection ( $w_{\text{base}}$ ); 2) an adjustment for sample nonresponse ( $adj_{\text{nr}}$ ); and 3) a poststratification adjustment ( $adj_{\text{ps}}$ ) for the difference between the weighted sample distribution and population distribution on variables that are considered to be related to the outcomes. If all three adjustments are needed, the overall weight is the product of these three adjustments.

However, it is not always necessary to create all three weight adjustments when creating an overall survey weight; the adjustments are only as needed; for example, if all elements had equal probabilities of selection, a base weight would not be necessary. The overall survey weight would then be the product of any nonresponse adjustment and any poststratification adjustment.

Presently, the field of survey research lacks any methodology that can help develop weights for other major survey errors, such as processing and measurement error. At this time, evaluation methods are used instead of developing and applying weights.

### *Procedural steps*

- 5.1 If necessary, calculate the base weight for each element.
  - 5.1.1 Each element's base weight is the inverse of the probability of the selection of the specified element at all stages of selection. If necessary, calculate the nonresponse adjustment for each element.
- 5.2 There are many ways to calculate nonresponse adjustments. This guideline will only explain one method, which uses observed response rates within selected subgroups. This method is easier to calculate than others, but assumes that all members within a specific subgroup have the same propensity of responding. For information on other nonresponse adjustment methods, see [Appendix A](#), [Appendix B](#), and [Appendix C](#).
  - 5.2.1 Compute response rates for mutually exclusive and exhaustive subgroups in the sample that are related to the statistic of interest.
  - 5.2.2 The inverse of a subgroup's response rate is the nonresponse weight for each eligible, sampled element in the subgroup.
- 5.3 If necessary, calculate the poststratification adjustment.
  - 5.3.1 Multiply to obtain a weight that adjusts for both unequal selection probabilities and sample nonresponse for each eligible element.

- 5.3.2 Using this weight, calculate a weighted sample distribution for certain variables related to the statistic of interest where the population distribution is known (e.g., race and sex). See for a method of computing poststratification weights when the population distribution is unknown for certain subgroups (e.g., using iterative proportional fitting).
- 5.3.3 In 3MC surveys, make sure that the official statistics used by each participating country to estimate the population distribution have the same level of accuracy. If that is not the case, seek corrections or alterations.
- 5.3.4 Divide the known population count or proportion in each poststratum by the weighted sample count proportion to compute  $\text{adj}_{\{ps\}}$ .
  - For example: according to 2007 estimates from Statistics South Africa, women comprised 52.2% of the total population residing in the Eastern Cape Province. Imagine the weighted estimate of the proportion of women in the Eastern Cape from a small local survey after nonresponse adjustments was 54.8%. The poststratification adjustment,  $\text{adj}_{\{ps\}}$ , for female respondents in the Eastern Cape would be  $.52 / .548 = .953$ .
- 5.3.5 Note that missing values for any variable needed for poststratification adjustments should be imputed ([Guideline 6](#) for information on imputation).
- 5.4 Multiply the needed weight adjustments together to determine an overall weight for each element on the data set.
- 5.5 If necessary, trim the weights to reduce sampling variance.
  - 5.5.1 Survey statisticians trim weights by limiting the range of the weights to specified upper and lower bounds (e.g., using no less than the 10<sup>th</sup> percentile and no more than the 90<sup>th</sup> percentile of the original weight distribution).
  - 5.5.2 Trimming of weights produces a reduction in sampling variance but might increase the mean squared error.
- 5.6 If necessary, consider other weight components besides the base weight, nonresponse adjustment, and poststratification adjustment.
  - 5.6.1 There may be weight components other than the three described in this guideline, including country-specific adjustments and weights that account for differential probability of selection for certain questionnaire items.
- 5.7 Apply the final weight to each record when calculating the statistic of interest.
  - 5.7.1 Weights can be scaled for different analytical purposes. One common technique is to scale the weights so that they sum to the total size of the population.
- 5.8 Understand the advantages and disadvantages of weighting.
  - 5.8.1 Weighting can reduce coverage bias, nonresponse bias, and sampling bias at the country or study level depending on whether the weights were designed to reflect the population of a specific country or the entire study population.
  - 5.8.2 Caveats:
    - Weighting can increase sampling variance. See [Appendix D](#) for a rudimentary measure of the increase in sampling variance due to weighting.
    - When forming nonresponse adjustment classes, it is assumed that respondents and nonrespondents in the same adjustment class are similar. This is a relatively strong assumption.

- If the accuracy of the official statistics used to create poststratification adjustments differs by count comparability across countries can be hampered. In addition, if the poststratification adjustments dramatically impact the survey estimates, consider not using the adjustment.

### ***Lessons learned***

- 5.1 Ensure that all participating countries thoroughly document their sampling procedures and selection probabilities at every stage of selection. Countries that do not routinely employ survey weights or use complex survey designs may not be accustomed to recording and maintaining this information, and without it, it can be very difficult to recreate base weights once data collection is complete.
- 5.2 Discuss the following four properties of weights which can be used as indicators of their quality and the quality of the sample: mean, standard deviation, minimum, and maximum. Based on the analysis of weights from 22 survey projects, they conclude that the overall quality of weights has improved over time despite some flaws in single-sample studies regarding weights not being checked, trimmed, or rescaled.

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## **6. Consider using single or multiple imputation to compensate for item-missing data.**

Item-missing data are common in social science research data. Imputation is often used to address this problem. The goal of imputation is to reduce the bias in the estimate of the statistic of interest caused by item-missing data and to provide a rectangular dataset without gaps from the missing data that can be analyzed by standard software.

The two main methods of imputation—single and multiple imputation—are described in this guideline.

### **Single Imputation Methods**

#### ***Rationale***

Single imputation involves replacing each missing item with a single value based on the distribution of the non-missing data or using auxiliary data. It is the easier of the two imputation methods. There are several common methods, which are discussed below.

#### ***Procedural steps***

- 6.1 Select one of the single imputation methods available. Consider the following:
  - 6.1.2 Overall mean value hot-deck imputation.
    - Replace the missing values for a variable with the mean value for that variable across the entire dataset.
    - While this is a very simple method to use, it can distort the distribution of the variable with imputed values by creating a spike in the distribution at the mean value, potentially biasing the results.
  - 6.1.2 Overall mean value cold-deck imputation.
    - Replace the missing values for a variable with the mean value for that variable from an external source dataset.
  - 6.1.3 Sequential hot-deck imputation.
    - Sort the dataset by specific, observed variables related to the statistic of interest. For example, imagine the statistic of interest is the average yearly personal income in Spain. Assume that it is known from previous

studies that the yearly personal income in Spain is related to years of education and age. The dataset first be sorted by years of formal education, and then by respondent age.

- See if the first element on the sorted dataset has a value for the variable that is to be imputed; in the example it would be reported yearly personal income.
- If the first element does not have a value, impute the mean value of the variable based on the sample elements that do have data on the statistic of interest.
- If the first element does have a value, keep this reported value and move to the second element. The reported value is now the 'hot-deck' value.
- If the second element is missing a value for the specified variable, impute the 'hot-deck' value. The value for the second element then becomes the 'hot-deck' value for the third element, etc.
- Sequential hot-deck imputation is less costly than regression imputation methods (below) because no model fitting is necessary and it has fewer complexities. Thus, sequential hot-deck imputation is more easily understood by analysts and can reduce variance and nonresponse bias.

#### 6.1.4 Regression imputation.

- Carefully create a regression model for a specific variable that predicts the value of that variable based on other observed variables in the dataset. For example, one could create a regression model that predicts the number of doctor visits in the past year based on demographics such as age, sex, race, education, and occupation.
- Check that the predictor variables do not have many missing values.
- Regression imputation can produce better imputations of missing values than hot-deck methods for variables with complex missing data patterns and for small samples.

6.2 For all variables for which at least one value was imputed, create imputation flag fields that indicate which values for each record on the data file were imputed.

## Multiple Imputation Methods

### *Rationale*

The goal of multiple imputation is to account for the decreased variance imputed values have compared to observed values. Multiple imputed values and datasets are created for each missing value. Variation in the estimates across multiple imputation runs allows for the estimation of both sampling and imputation variance. Therefore, multiple imputation creates a distribution of imputed values that have their own standard errors and confidence intervals. An added level of expertise is needed to perform multiple imputation, which may result in a more expensive procedure than using single imputation methods.

Due to the statistical complexity of multiple imputation methods, only the most commonly used method—sequential regression imputation—is briefly described below (see [Appendix B](#) for additional detail). Please refer to [Appendix B](#) for information on other multiple imputation methods.

### *Procedural steps*

6.3 Select a multiple imputation method; consider sequential regression imputation.

6.3.1 Create multiple datasets where each missing element is based on a different trial run of a regression model for each imputed item.

- This is an iterative process where one item is imputed using an imputation model, and then the next item is imputed with a regression model that uses the imputed values of the first item.
- Consider using the same set of variables for all imputations to reduce the risk of over-fitting the model.

- 6.3.2 Several statistical software packages are capable of multiple imputation. , a package developed at the University of Michigan and available to users for free, is an example of one such package. R programs perform multiple imputation are also available .
- 6.3.3 Use sequential regression imputation when records contain different numbers of missing items.
- 6.3.4 Although sequential regression imputation accounts for the increased uncertainty of imputed values, time-consuming for large surveys.

### ***Lessons learned***

- 6.1 Researchers who employ case deletion are frequently forced to collapse regions together in order to have enough cases to analyze. By imputing data, regional distinctions can be maintained .
- 6.2 Sampling statisticians advise users to avoid imputing attitudinal variables, since attitudes can easily change over time and missing data patterns can be difficult, if not impossible, to predict. Imputation models for factual variables are generally easier to specify, because they are more static and outside validation can be provided.
- 6.3 If item nonresponse is missing at random (MAR) given the covariates used in the imputation process, imputation reduces bias, sometimes significantly. In MAR, the process causing missing values can be explained either by variables in the model or by variables from auxiliary data. (See [Appendix E](#) for more information about assumptions for missing data).
- 6.4 Imputed data are synthetic data. Computed variances using single-imputed data methods will be smaller than true underlying variances that would have occurred of a same sized sample without any missing data.
- 6.5 Data analysts must be able to identify real values and imputed values. Therefore, the imputation must be thoroughly documented.
- 6.6 Imputation procedures can vary across survey topics and populations. Therefore, different procedures may be implemented and documented within different countries, etc. For an example, see .
- 6.7 Even with the continual improvements in statistical software, multiple imputation methods may be hard to use on many 3MC surveys because it takes a greater skill level, and often more time and money, than single imputation. In addition, each variable requires specific treatments and evaluation on how to impute the missing values.
- 6.8 Check that the imputation model fits the data correctly and is well specified. A poor imputation model can increase the bias of the estimate, making it worse than not using imputation.

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## **7. When calculating the sampling variance of a complex survey design, use a statistical software package and appropriate procedures and commands to account for the complex features of the sample design.**

### ***Rationale***

The survey sample design determines the level of precision. Unfortunately, many statistical texts only discuss the sampling variance formula for simple random sampling without replacement (a sampling method that is almost never used in practice). Similarly, statistical software packages (e.g., STATA, SAS, and SPSS) assume simple random sampling without replacement, unless otherwise specified by the user. However, compared to a simple random sample design, (proportionate) stratification generally decreases sampling variance, while clustering increases it (see [Sample Design](#) for in-depth explanations of simple random samples, stratification, and clustering). If the correct formulas or appropriate statistical software procedures and commands are not applied, the calculation of the precision (i.e. sampling variance) will be incorrect.

the statistic(s) of interest can be inaccurate. Therefore, analysts are cautioned to ensure they are applying the correct methods to calculate sampling variance based on the sampling design. Always compare results with the default simple random sample selection assumptions to check for inconsistencies that might occur due to defective estimators.

### ***Procedural steps***

- 7.1 In order to use Taylor Series variance estimation, which many statistical software packages use as a default, the survey data file must include at a minimum a final survey weight, a stratum identifier, and a sampling unit identifier for each responding sample element. The chosen statistical software package must have the capacity to account for survey weights, stratification, and sampling units in the estimation process.
  - 7.1.1 If the complex survey design used clustering, the survey data should also include cluster identifiers for each responding sample element.
  - 7.1.2 In order to estimate the sampling variance within a stratum, at least two selections must be made within each stratum. For a sampling design that selects only one primary sampling unit (PSU) per stratum, the sampling variance cannot be estimated without bias. In 'one-PSU-per-stratum' designs, the PSUs are arranged after collection into a set of sampling error computational units (SECUs) that can be grouped into pairs for the purpose of estimating approximate variances. If a participating country uses a sample design that selects only one PSU per stratum, the survey data must include the SECU of each element to make variance estimation possible.
- 7.2 When a survey data file is supplied with a series of replicate weights plus the final survey weight, balanced repeated replication or jackknife repeated replication could be used to estimate variances (see [Appendix F](#)).
- 7.3 When estimating means and variances with statistical software packages, use the appropriate procedures and commands to account for the complex survey data. For example, SAS version 9.1.3 features the SURVEYFREQ and SURVEYMEANS procedures with strata and cluster commands to account for complex survey designs.

### ***Lessons learned***

- 7.1 Not all countries may have access to statistical software packages or skilled personnel. Therefore, it may be necessary to arrange for reduced fees or for centralized analysis. Alternatively, consider using free open-source software such as R.

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## **C. Data Processing and Statistical Adjustment**

### **8. Implement quality checks at each stage of the data processing and statistical adjustment processes.**

#### ***Rationale***

Ensuring quality is vital throughout the survey lifecycle. Even after data collection is complete, the survey organization must continue to implement quality measures to help reduce or eliminate any errors that could arise during the processing and adjustment procedures discussed above. If the emphasis on quality is relaxed during these latter activities, all the time and money spent on maintaining quality during the previous tasks of the survey lifecycle will be compromised.

#### ***Procedural steps***

- 8.1 Continually monitor coding activities such as the number of responses that were coded automatically or manually after data dictionary updates.

- 8.2 Use data entry tools to perform keying quality checks. Have human analysts check for representativeness outliers .
- 8.3 Monitor editing using some key process statistics . Examples are as follows (where objects can refer to file characters, or records):
  - 8.3.1 *Edit failure rate* = # of objects with edit failures / # of objects edited (estimate of amount of verification)
  - 8.3.2 *Recontact rate* = # of recontacts / # of objects edited (estimate of number of recontacts).
  - 8.3.3 *Correction rate* = # of objects corrected / # of objects edited (estimate of the effect of the editing process)
- 8.4 Remove any identifying information from the production data. For example, remove any names and addresses attached to each responding element or unit. (For more information, see [Ethical Considerations](#) and [Data Dissemination](#)).
- 8.5 When possible, use paradata and other auxiliary data (e.g., census or population files) for post-survey adjustment and to enhance the precision of the survey estimates. For example, population files could be used to create nonresponse weighting adjustment categories. However, in 3MC surveys, be aware of very different levels of accuracy across countries for such information.
- 8.6 Compare the sum of the base weights of the initially sampled elements to the count  $\sum(N)$  of units on the sample frame. If the sample was selected with probabilities proportional to size, then the sum of base weights is an estimate of  $\sum(N)$ . If an equal probability sample was selected within strata or overall, then the sum of base weights should be exactly equal to  $\sum(N)$ .
- 8.7 Assign a second sampling statistician to check the post-survey adjustment methodology and the statistical syntax of the survey's primary sampling statistician. This should be done whether the statistical adjustments are made individually by each participating country or for all countries by a statistical team selected by the coordinating center.

### ***Lessons learned***

- 8.1 Make certain that all identifying information is removed from the dataset before making it publicly available. In some surveys, this may require detailed geographic identifiers be removed. One survey publicly released a dataset that included variables which made it easy to personally identify each respondent. The principles of the Helsinki Declaration should be upheld (see [Ethical Considerations](#) and the ).
- 8.2 When using official statistics for poststratification adjustments, consider the reputation of the agency. It has been suggested that some countries have manipulated official statistics. Examples of potential manipulations include adjustment of agricultural outputs or redefining terms such as unemployment .

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## **9. Document the steps taken in data processing and statistical adjustment.**

### ***Rationale***

Over the course of many years, various researchers may wish to analyze the same survey dataset. In order to provide these different users with a clear sense of how and why the data were collected, it is critical that all properties of the dataset be documented.



Documentation will help secondary data users better understand post-survey statistical adjustments that can become intricate, such as the imputation procedures and the creation of survey weights for complex survey designs. A better understanding of these adjustments will help ensure that secondary data users correctly interpret the data. In addition, post-survey documentation will indicate whether the survey organization that conducted the survey met benchmarks agreed to in the contract by the coordinating center and the survey organization.

### ***Procedural steps***

9.1 Document the procedures and quality indicators of the data processing. Examples include:

9.1.1 Data capture process.

9.1.2 Versions of the data dictionary and codebook.

9.1.3 Maintaining code files used to process data.

9.1.4 Training protocol and manuals for data coding, entry, and editing.

9.1.5 Which items were coded or recoded.

9.1.6 Which items were edited and their original values.

9.1.7 How the raw data was edited.

9.1.8 Who coded, entered, and edited the data.

9.1.9 Evaluation protocol for data coding, entry, and editing.

9.1.10 Measure of coding reliability (e.g., Cohen's kappa). See [Appendix B](#) for more details.

9.1.11 Verification protocol for coding and entry.

9.1.12 Data entry accuracy rate.

9.1.13 Protocol for editing open-ended responses (e.g., removing identifying information, correcting typographical errors, standardizing language).

9.2 If values were imputed for specific variables in the study, clearly describe the imputation method that was used in the post-processing documentation. In addition, for each variable where at least one value was imputed, create an imputation indicator variable that identifies whether a value was imputed for the specific variable or record in the dataset.

9.3 Create a unique identification number for each sampling unit. Describe how the sample identification numbers/codes were assigned to each element.

9.3.1 For internal use, create and document a sample identification number for each sampling unit. It is useful to have components of the identifier describe the case (e.g., 0600500200101: first two digits identify the country, the next three digits identify the area segment, the next three digits identify the sample replicate, the next three digits identify the household, and the final two digits indicate the order of selection of the respondents within the unit, where 01=main respondent selected and 02=second respondent selected).

9.3.2 Create a separate unique identification number for public-use data to prevent disclosing a respondent's identity. This number should contain no identifying information about responding units; it is simply a number that uniquely identifies a case. The identifier could maintain any structure necessary for understanding the

relationships of sample. For example, the identification numbers for members of the same household should have the same first 4 digits.

9.3.3 Sampling frame variables that could identify respondents should be included for internal use **only** (e.g., country two digits (06), area segment three digits (005), sample replicate three digits (002), household identifier three digits (001), respondent selected two digits (01), etc.). Sampling information can be included in public-use data files provided it cannot be used to disclose a respondent's identity.

- For example, the sample identifier could be sensitive information if the user knew that the country was Japan, and the area segment was Hokkaido. Using this information, responses to rarely-occurring sensitive items, such as those on crime victimization, could be used to search newspaper articles and discover the identity of the respondent.

9.3.4 For panel studies, endeavor to maintain the same identifiers for sampling across data collection periods in both the internal and public-use data files. If this cannot be achieved, create a crosswalk table that links the identifiers. This is crucial for data to be comparable across collection periods.

9.4 If survey weights were generated for the study, clearly explain how each individual weight adjustment was developed and how the final adjustment weight was calculated.

9.4.1 Each explanation should include both a written description and the formula used to calculate the weight adjustment. Below are examples of the first sentence of an explanation for different weight adjustments for different countries. These are not meant to be exhaustive explanations, and the documentation of each adjustment should include further written descriptions and formulas.

- The base weight accounted for oversampling in the Wallonia region (Belgium) strata.
- The nonresponse adjustment was the inverse of response rate in each of three regions—Flanders, Brussels, and Brussels.
- The poststratification adjustment factor adjusted weighted survey counts to totals from Denmark's population register by sex, education, and age.
- As of March 1, 2004, a random half of the outstanding elements in the field were retained for additional followup efforts, and this subsample of elements was given an extra weight adjustment factor of  $W=1/.5=2.0$ .

9.4.2 If additional adjustments were used to calculate a final weight, provide a clear description of how the components were created. Examples of additional weight components include country-specific adjustment factors that account for differential probability of selection for certain questionnaire sections.

9.4.3 Address whether there was any trimming of the weights and, if so, the process used to do so.

9.4.4 Address whether a procedure was used for scaling of the weights (e.g., population  $(\sqrt{N})$ , population  $(\sqrt{N})$  in 1000s, sample size (centered)).

9.4.5 If a replicated weighting method was used (i.e., jackknife repeated replication or balanced repeated replication—see [Appendix F](#)), provide the replicate weights for variance estimation.

9.4.6 Clearly describe how each of the survey weights and adjustments should be used in data analysis.

9.5 For complex survey data, identify the cluster and stratum assignment variables made available for sampling calculations. For instance:

9.5.1 The variable that identifies the stratum to which each sample element and sample unit belongs.

9.5.2 The variable that identifies the sampling cluster to which each sample element and sample unit belong

- If the sample design has multiple stages of selection, document the variables that identify each unique sample element's primary sampling unit (PSU), secondary sampling unit (SSU), etc.
- If balanced repeated replication variance estimation was used, identify the stratum-specific half sample variable, i.e., a field that identifies whether a unit is in the sampling error computation unit (SECU)

9.6 If the risk of disclosing respondent identities is low, consider providing the different weight components of use datasets. However, preventing disclosure of respondent identity takes priority over providing weight components.

9.7 Discuss whether the survey met the requirements (e.g., response rates, number of interviews) outlined in the contract.

9.7.1 If the requirements were not met, provide possible reasons why the survey failed to meet these requirements.

### ***Lessons learned***

9.1 Innovations for Poverty Action provides a good guide to data and coding management .

9.2 The application of a unique identification code is often underestimated by survey agencies using their internal reference systems. For instance, a European survey implemented a two-year special panel survey where the agency conducting the study did not understand the need to link the two panel waves via one variable. Hence, the agency provided a set of hard-to-interpret 'synthetic' codes that made it difficult for users to know if they were correctly analyzing the data. Much time and money were spent disentangling these codes and clarifying dubious cases.

9.3 Secondary users of survey data often have a hard time understanding when and if they should use weights in analyses. This issue is exacerbated in many 3MC surveys, where participating countries may apply different nonresponse and poststratification adjustment strategies. Without clear documentation of how each country calculates their survey weights and when to use each of the weights in data analysis, the chance of secondary users either applying or incorrectly applying weights and producing estimates that do not accurately reflect the respective population greatly increases. Therefore, clear documentation of the statistical adjustment processes is extremely important.

9.4 A good example of how to document the key elements of the statistical adjustment process can be found in

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